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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/820,429	
	Filing Date	March 28, 2001	
	First Named Inventor	John M. Mela	
	Group Art Unit	3625	
	Examiner Name	M. Thein	
Total Number of Pages in This Submission	11	Attorney Docket Number	PA2375US

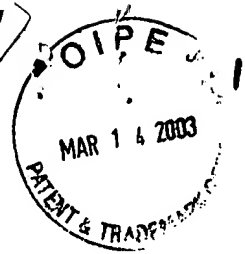
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Firm or Individual name	Robert D. Hayden
Signature	Reg. No. 42,645
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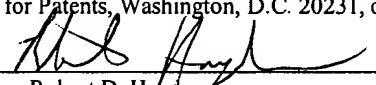
APPLICANT: John M. Mela
SERIAL NO.: 09/820,429
CONF. NO.: 5043
FILING DATE: March 28, 2001
TITLE: Bounceback Detection in Online Product Configuration
EXAMINER: M. Thein
ART UNIT: 3625
ATTY. DKT. NO: PA2375US (21113-05687)

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AMENDMENT A

Sir:

In response to the Office Action mailed on December 12, 2002 (paper #2), please amend the above-identified application as follows and consider the following remarks: